



Dayanand Education Society's

DAYANAND COLLEGE OF PHARMACY

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DTE CODE -2156, PCI CODE- PCI-408 principaldcop@gmail.com

5.1.4: The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

Web link to submit online grievance:

<https://portal.vmedulife.com/public/auth/#/login/dayanand-pharmacy-latur>

Step I: Student have to log in through College's website with Login credentials.

Step II: After Log in Click on Online Grievance Tab.

The screenshot shows the vmedulife DCOP dashboard. The user is logged in as 'Limbraj Rakh' with a score of 349. The dashboard is divided into several sections:

- OBE (Outcome Based Education):** Includes tabs for Outcome, Academic Planning, Online Feedback, Online Exam, Result Analysis, Rubrics, Assignment (Internal Test), IQAC Reports, and Management Dashboard.
- Teaching & Learning:** Includes tabs for Student Details, Events, Learning Management System, **Online Grievance** (highlighted with a red box), Leaderboard, Notice Board, Mentoring, and Training and Placement.
- Recent Updates:** Lists various assistance types with counts: Helpdesk Assistance (4), Telephonic Assistance (204), Email Assistance (2), Online Demonstration (20), and Onsite Assistance (0).
- Leaderboard:** Shows 'Limbraj Rakh' with a score of 349 and recent outcomes.

The bottom navigation bar includes links for Product Documentation, Download App, Privacy Policy, Terms of Use, and Powered by vmedulife.

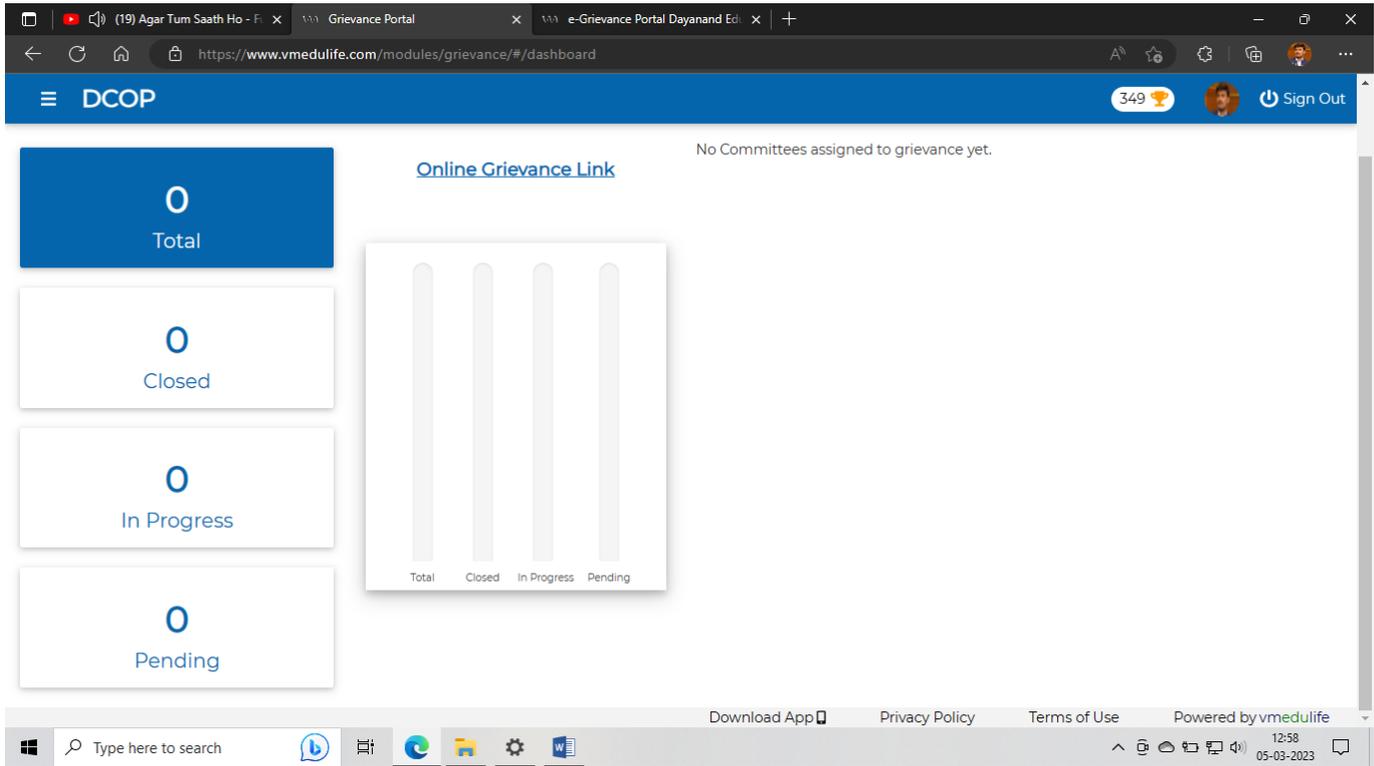
Step III: Click on Raise and view e-Grievance or Grievance Redressal Cell.

The screenshot shows the vmedulife Grievance Portal. The page title is 'Salient Features of e-Grievance'. The user is logged in as 'Limbraj Rakh' with a score of 349. The page features a navigation bar with 'Home | Salient Features' and a main content area with two highlighted buttons: 'Raise & View e-Grievances' and 'e-Grievance Redressal Cell' (both highlighted with a red box).

Raise & Followup your Grievances
Easily raise your grievances from your vmedulife account itself. Check the status of grievances whether resolved or not.

The bottom navigation bar includes links for Download App, Privacy Policy, Terms of Use, and Powered by vmedulife.

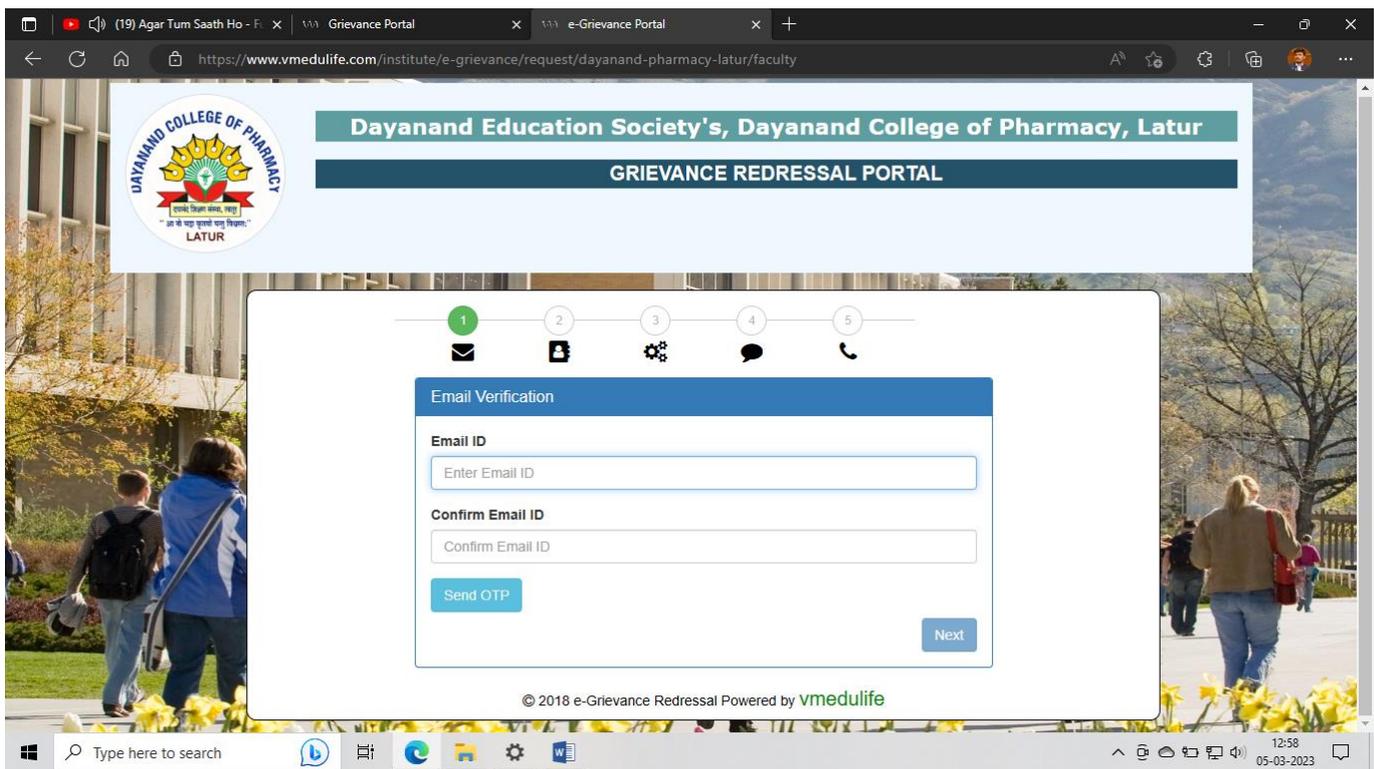
Step IV: By Clicking on Raise & View e-Grievance, student can track the status of e-Grievance.



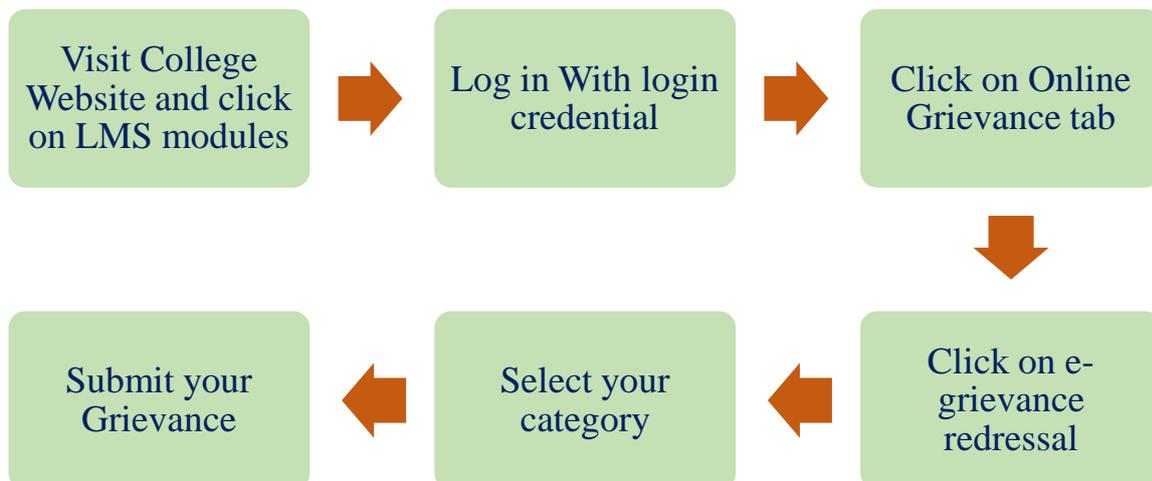
Step V: By clicking on e-Grievance Redressal Cell, any stakeholder of this college can submit grievance here.

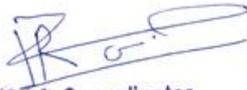


Step VI: Submit your Grievance.



Flow chart to submit online grievance:




IQAC Co-ordinator
Dayanand College Of Pharmacy
LATUR




Principal
Dayanand College Of Pharmacy
LATUR